



Interactive Fitness Holdings (IFH) Standard Limited Warranty for new S3 Bikes sold by IFH

Coverage & Time Period

Computer	2 years (A)
All other components parts	2 years
Labor	1 year (B)

(A) 2 year warranty on computer is applicable only to new S3 bikes sold by IFH on and after July 1, 2010.

(B) 1 year labor warranty for standard and/or extended warranties only applicable to bikes sold in North America

Exclusions

This warranty does not cover:

- Labor service for self-installable parts including Seats, Seat Knobs and Pedals.
- Wear & Tear parts
 - Seats
 - Pedals
 - Pedal Straps
- Trouble shooting of customers' network connectivity issues.
- Any damage, failure or loss caused by accident, misuse, neglect, abuse, theft, or failure to follow instructions or warnings in owners manual.

Instructions in the owner's manuals that must be followed include but are not limited to:

- 1) IFH's standard limited warranty on computer and any other mechanical and electrical parts is voided if the product is ever plugged into a power source that is not surge protected.
- 2) IFH's standard limited warranty on computer and any other mechanical and electrical parts may be voided if the product is not kept clean and in a dust-free environment.
- 3) If the Customer elects to repair a defective product by themselves or use the services of someone other than an IFH authorized dealer, or if the customer uses a replacement part not supplied by IFH, IFH will not be liable for any damage, failure or loss caused by the use of such unauthorized service or parts.

Extended Warranty Coverage as July 01, 2010

IFH offers two extended warranty coverage choices for North America only:

- * **Total Warranty** (TOTALWARR) Current pricing is \$375.00

- Adds additional 1 year to parts coverage
- Adds additional 1 year to computer coverage

- * **Super Warranty** (SUPERWAR) Current pricing is \$650.00

- Adds additional 1 year to parts coverage
- Adds additional 2 year to labor coverage
- Adds additional 1 year to computer coverage

- The above extended warranty coverage's may be purchased at the time of a new bike purchase, or before any part of the standard warranty coverage has expired



Procedures

Please contact IFH Support via one of the following methods in order to receive warranty and/or maintenance services.

TEL: 1-888.528-8589 x2

EMAIL: support@ifholdings.com

Warranty service will be performed by IFH or an IFH authorized dealer.

IFH will have the option of either repair or replacement at no charge for any defective product, or repayment of an amount equal to the purchase price of the product.

In the event IFH elects to replace a defective frame, a new frame of equal or greater value will be provided. The new frame may not be the exact model purchased.

General

The foregoing warranties are in lieu of and exclude all other warranties not expressly set forth herein, whether express or implied by operation of law or otherwise, including but not limited to any warranties of merchantability for a particular purpose.

IFH shall in no event be liable for incidental or consequential losses, damages or expenses in connection with its products. IFH's liability hereunder is expressly limited to the replacement of goods not complying with this warranty or, at IFH's election, to the repayment of an amount equal to the purchase price of the product in question.

Out of Warranty Service

IFH will provide upon request from the Customer, maintenance and service on out of warranty products at the following replacement part costs plus labor costs:

Field Replaceable Parts:

1. Monitors (with bezel)
2. Computers
3. Steering assembly (handle bar)
4. Steering potentiometer
5. Console
6. SPD pedals w/straps (pair)
7. Standard upright bike seat with no slider

Labor costs for maintenance and service will be charged to the customer at IFH's cost. Labor costs for maintenance and service vary from location to location and may include travel costs for service providers if they are located outside the Customer's metropolitan area.